Optum

Choose how to pay for your medication

Your plan offers access to Optum Home Delivery Pharmacy

Each time you order from Optum® Home Delivery, your medication comes right to your door, and you have flexible payment options to choose from.

The choice is yours:



Split your cost into 3 equal monthly payments

Or



Simply pay in full

Choose to split your cost? You'll still receive the full medication order after your first payment.

With Optum Home Delivery, you get:

- 3-month supply of the medication you take regularly with fast, safe and reliable delivery
- Secure packaging to keep your information private
- 24/7 pharmacist support

Your plan trusts Optum Home Delivery. You can, too.

Scan this code to get started at optumrx.com

Questions about payment options

How do I pay for my medication?

You can pay by credit or debit card, HSA or FSA card, or ACH check-by-phone. If your order has no copay or coinsurance, a payment method is not needed.

How does splitting my payments work?

Visit **optumrx.com** to place a home delivery order. When you're ready to check out, choose to pay in 3 equal installments over the course of 3 months. Or you can also call customer service on the number on your member ID card. When you split your payments, you will receive your full 3-month supply after making the first payment.

How often can I choose how I want to pay?

You'll choose how you want to pay each time you order medication from Optum Home Delivery.

What happens if there is a problem with my payment?

Optum Home Delivery will let you know if they can't process your payment. If your account is 180 or more days past due, they can't process your order until payment is resolved. If you have a balance due on your account, you may still order a $0 medication.

What if I no longer want to split my payments?

You can pay the balance in full anytime. Just go online or call the number on your member ID card.

How much does it cost to split my payments?

There is no additional cost to split your payments.

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